



**Strategy and Sustainability Division**  
**MINISTRY FOR HEALTH, THE ELDERLY AND COMMUNITY CARE**

**DH CIRCULAR No. 224/2010**

**DH 2001/2010**

11<sup>th</sup> October 2010

**Attention all** Consultants  
Medical Officers  
Pharmacists  
Pharmacy Technicians  
Nurses

**Re: Extended Customer Care Telephone service at Medicines Approval Section within the Medicines Entitlement Unit, DPPM**

The Medicines Entitlement Unit within the Directorate for Pharmaceutical Policy and Monitoring is responsible for the administration of the Schedule V Office and the Medicines Approval Section.

In our aim to continuously raise the standards of service and customer care, telephone service at the Medicines Approval Section has been extended. Telephone calls will be received on:

**Monday to Friday** **8.30am till noon**

Telephone Services for Schedule V office will remain the same:

**Monday to Friday** **8.30am till noon**

The telephone numbers for the respective sections are as follows:

- MAS 25952518
- Schedule V office 25951402

Thank you.

For your attention, please

Dr Natasha Azzopardi Muscat

Director General